TRELINE

RESORT GUIDE





A first look at your

TREELINE EXPERIENCE

Perfectly placed in the beautiful resort of Portes du Soleil, your Treeline Chalet is nestled in the traditional alpine town of Morzine — where the snow falls thick, pine trees grow tall, and the atmosphere is unlike any other. Surrounded by dramatic mountain landscapes, the rushing river Dranse and local Savoie culture, we hope your stay with Treeline will allow you to stop and soak up the magical mountain environment and truly relax in style and comfort.

Founded in 2009, a desire to live in the mountains, a passion for food and a genuine love of people were the main motivators for starting Treeline Chalets, and these remain to this day.

An owner-operated company, we pride ourselves on offering some of the finest chalet experiences in Morzine, with a professional, knowledgeable and friendly team who will always go the extra mile to ensure every guest's stay is as seamless and relaxing as possible.

During your stay, please don't hesitate to get in touch with our team if we can help in any way. We are always contactable by email or phone:

Resort Team: +33 (0) 6 18 91 45 33 resort@treelinechalets.com

EST2009

Office Team: +44 (0) 1483 220 505 info@treelinechalets.com



MORZINE PORTES DU SOLEIL 46.1792° N, 6.7089° E 1011M

> <u>AVORIAZ</u> <u>PORTES DU SOLEIL</u> 46.1792° N, 6.7089° E 1821M

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All about

YOUR STAY

YOUR HOSTS ARE HERE TO HELP WITH ANYTHING YOU MIGHT NEED DURING YOUR STAY WITH TREELINE.

CHALET ACCESS

Check-in is from 4pm on the day of your arrival and your host will be ready to show you how to access the chalet. There will also be access with either a keycode on the door, or code to a key box nearby. If using a key box, please ensure the key is always returned to the box so your whole group can re-access the chalet. If you're the last to leave, please check you have secured the chalet. And of course, make sure you note the code down somewhere safe!

CHECK OUT

Check out is by 10am on your departure day.

IN RESORT TAXIS

Please get in contact with the office if you want to book a taxi. All taxis must be booked in advance.

TREELINE OFFICE - +44(0) 1483 220 505

If our drivers aren't available we suggest one of the following:

MOUNTAIN BUS COMPANY — +33 (0) 682 888 550 GETAWAY VANS — +33 (0) 640 322 184

There is also a taxi rank opposite the tourist office, with phone numbers marked on the board.

TOURIST OFFICE — +33 (0) 450 747 272

The Tourist Office is located in the town square,





A TYPICAL DAY IN THE CHALET

F O O D

RULES

Your stay with Treeline is designed around you, we have included some suggested timings that work to make your holiday one to remember.

EVERYTHING

BREAKFAST

AROUND

A delicious breakfast with a daily hot option made for you from 08:00-09:00.

M E

AFTERNOON TEA

Freshly prepared, a daily treat for you to snack on when you get back from the slopes.

CHILDREN'S DINNER (IF REQUIRED)

We suggest 17:00-18:00, but please discuss this with your chalet host to ensure it's right for you.

DINNER

Normally served at 19:30, dinner will be a three course evening meal, or family style service, followed by cheese and port. Dinner is accompanied by wine served throughout the meal.

STAFF DAYS OFF

Your chalet host is there to cook you breakfast and serve you dinner on five days of the week. On their days off, a continental style breakfast will be available to you to serve yourself. Talk to your host early in your stay if you'd like them to make you any dinner reservations.





Explore

YOUR CHALET

ENTERTAINMENT SYSTEM

Your property is fitted with an entertainment system; inside, you will find speakers and a Smart latest Bataleon snowboard for FREE!* Get in TV. Please let us know if you need any help using the system..

BATALEON SNOWBOARD TEST CENTRE

We are lucky enough to be partnered with Bataleon Snowboards which means our guests can enjoy the unique opportunity to try the touch with our team for more details.

*Snowboards are free to trial for a day, and you're welcome to try different boards each day. If you'd like to use one board for the week, a charge will apply.

You're covered with

TREELINE CONCIERGE

MINI BAR

There's a mini bar in the property, which operates on an honesty system. Cash will be collected at the end of the week. Please refer to the mini bar price list available in your property. If you'd like a little something extra you can order online via our shop. Speak to your hosts for more information.

RESORT@TREELINECHALETS.COM



DOH BROS THURSDAYS!

Doh Bros is an excellent pizza delivery service! Please talk to the resort team for this weeks menu and place your order the day before by emailing our resort team.

CHALET GUIDE PDS ~ MRZ ~ AVZ TREELINE 12 13 | EST 2009

W H E N

THE AIR

I S

SO

CRISP

Y O U C A N

T A S T E

I T

SUPER MORZINE HOME RUN

PORTES DU SOLEIL

The Portes du Soliel (PDS) enjoys exceptionally good snowfall from early December to the end of April, with an average of 8m of powder every year.

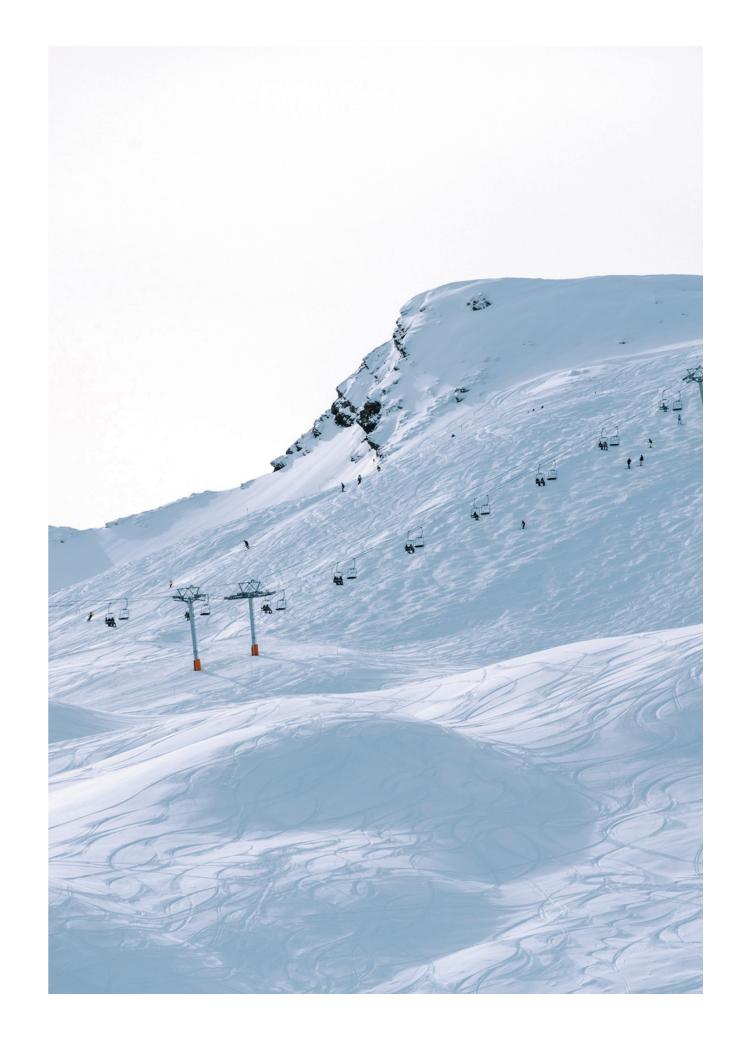
Morzine's snow record is excellent as the Portes du Soleil sits within the Mont Blanc weather system. This, coupled with an advanced snowmaking system, ensures that there are always brilliant pistes for you to ride throughout the season.

Sitting at the bottom of the valley at 1000m, Morzine has direct access to some of the best skiing and snowboarding in the Portes du Soleil. The Pleney bubble is easily accessible from the middle of town and takes you to the Nyon and Les Gets ski areas. The Super Morzine Telecabine and Prodains Express both take you up to Avoriaz where you can explore the higher terrain and ride over to Switzerland and the rest of the massive Portes du Soleil.

Morzine's situation is ideal for all ranges and abilities of skiers or snowboarders; from the family friendly long blues of Les Gets to the off piste and freestyle parks of Avoriaz and beyond. Switzerland is only three lifts away, meaning you can explore somewhere new every day. With freeride terrain everywhere, there's plenty to keep the more advanced

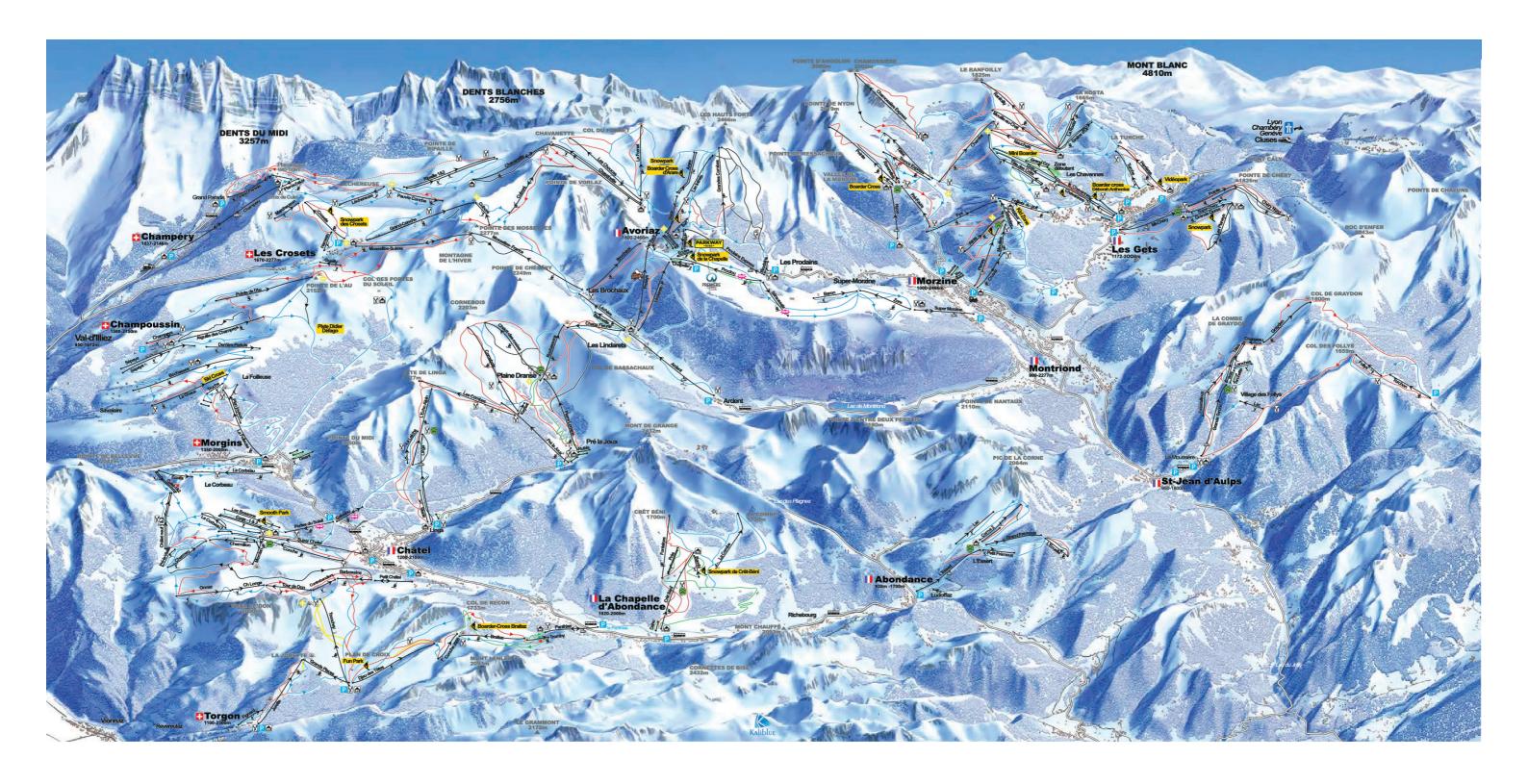
testing themselves all week, including the infamous 'Swiss Wall' which offers an epic mogul run, not for the faint hearted! Or why not try out a freestyle park, Avoriaz alone has four parks catering for all levels of riders from complete beginners to advanced. Avoriaz also boasts The Stash, a forest park situated in the Lindaret bowl made entirely of wooden features. If you're new to parks or looking to take the children, The Chapelle Park offers graded features and families will love 'The Mini Stash' which includes a hidden tree house!

If you're looking to ski a big area and travel some distance, a great day out for those confident on reds is the full day Portes du Soleil circuit. Covering 80km of Piste and 2 countries, you won't use the same lift twice. The perfect way to discover the true size of the Portes du Soleil!



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The problem is

CHOOSING WHERE TO RIDE

The Portes du Soleil ski area is the largest linked international ski area in the world, with 12 linked resorts either side of the French-Swiss border: Avoriaz, Châtel, Les Gets, Montriond, Morzine-Avoriaz, St Jean d'Aulps, Champéry, Morgins, Torgon, Val-d'Illiez, Les Crosets and Champoussin. It offers over 650 km of skiing & snowboarding all under one lift pass!

- · 283 SLOPES
- 27 BLACK, 104 RED, 119 BLUE, 33 GREEN
- 197 MOUNTAIN LIFTS
- · 650 KM OF GROOMED SLOPES
- · 10 SNOWPARKS

- 90 SLOPESIDE RESTAURANTS
- · 2 COUNTRIES
- · 12 VILLAGES
- · 2466M HIGHEST PEAK
- 513 SNOW CANONS
- · 50 PEAKS

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LESSONS, COACHING & GUIDING



LESSONS FOR ALL AGES AND ABILITIES CAN BE FOUND ANY WHERE IN PORTES DU SOLEIL

We can help you arrange your lessons, from complete beginner to freestyle coaching, there is an option for everyone. Chat to our resort team for various ski & snowboard schools and our top picks are below...

EASY 2 RIDE — +33 (0) 450 79 05 16

Great value group or private ski & snowboard lessons for all abilities and ages on the Pleney slopes.

EVOLUTION 2 — +33 (0) 450 74 02 18

Avoriaz based French ski school with good instructors at a very competitive price.

MINT SNOWBOARDING +33 (0) 450 84 13 88

Enthusiastic and professional team offering snowboard lessons in Morzine and Avoriaz.

FREEDOM 2 SKI — +44 (0) 7762 596 622

An independent English speaking ski school in Avoriaz who provide exceptional quality ski lessons and coaching for all ages and ability of skiers.

REAL SNOWBOARDING — +44 (0) 7595 754 652

Brilliant English speaksing snowboarding lessons and coaching in Morzine and Avoriaz for all ages and abilities.

BILLSKI — +44 (0) 7793 200296

High quality ski lessons, taught in English. Small group or private lessons tailored to your level. Improve your ability and confidence.

ESF — +33 (0) 450 79 13 13

The most affordable option. Lessons tend to have big group sizes, but good for those on a budget.

PEAK SNOWSPORTS — +44 (0) 1483 616 522

Small team of excellent instructors, offering ski & snowboard lessons, off-piste guiding and coaching.

NEW GENERATION — + +33 (0)4 79 01 03 18

Ski and Snowboard lessons, usually have lot's of group lesson availability.

PDS SNOWSPORTS — +44 (0) 2032 906 731

Independent ski school with British trained instructors who offer lessons for all abilities and ages.

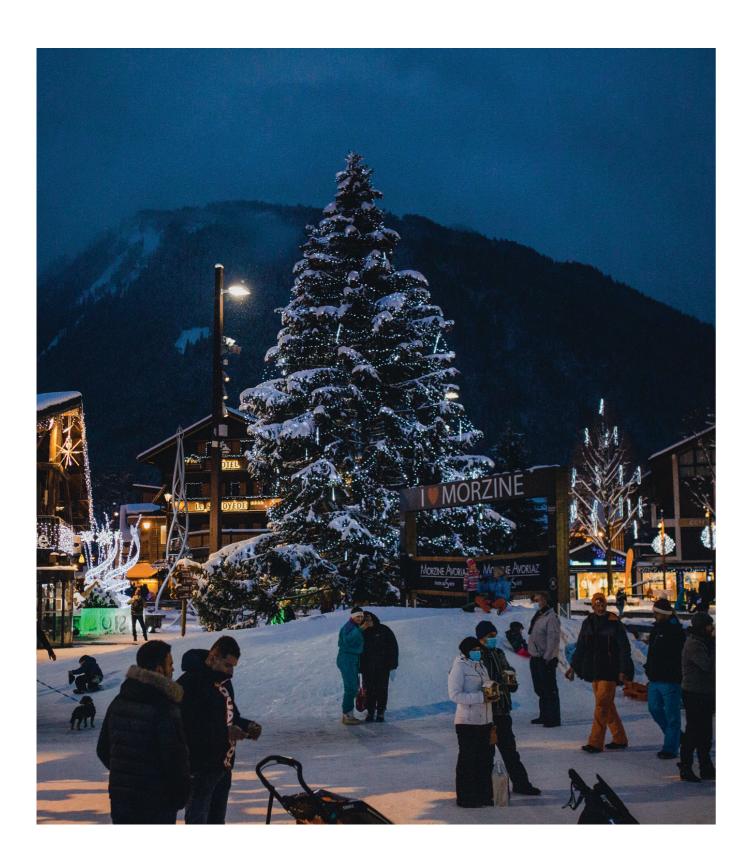
BASS — +33 (0) 450 74 78 59

This British ski school offer the highly qualified ski instructors and low group numbers. Lessons are based on the Pleney area.

AVORIAZ ALPINE SKI SCHOOL — +33(0)45038 34 91

Fantastic ski school based up in Avoriaz.

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MORZINE,

LA STATION DE SKI
EN HAUTE SAVOIE

Off the mountain

DISCOVER MORZINE

There's plenty to do during your holiday on and off the mountain. Morzine's history predates skiing so even if snowsports are not your thing, there are plenty of activities to keep you entertained; the weekly tourist information 'What's On' guide will let you know of any special events during your stay. We can also provide the suggestions below and our staff, no doubt, will be able to offer you some great recommendations.

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SNOW-SHOEING

Strap lightweight snowshoes to your feet and walk effortlessly through deep snow. You can join a group led by a knowledgeable local guide and explore the hidden parts of the valley. We recommend Days Away Adventures, as they run guided walks through the winter months.

ICE RINK

Located next to the Tourist Office, a great activity for kids!

ICE HOCKEY

The Morzine-Avoriaz Penguins Ice Hockey Team takes their game very seriously. The ice rink is beside the swimming pool, with games regularly played throughout winter; it's a great spectator event! Check the game schedule and buy tickets: https://www.hockey-morzine.com/

CROSS COUNTRY SKIING 'SKI DU FOND'

Explore tranquil cross-country trails at your own pace. Ski, pole and boot hire is available for around €15-20 per day from the hire shops in town. Lessons are available from ESF. A separate piste map is also available.

HORSE SLEIGHS

Available in Morzine or through the snowy streets of Avoriaz, kids love it!

HUSKY SLEDGING

Be in charge of your own sled and team of excitable husky dogs, driving them along forest paths.

PARAGLIDING 'PARAPENTING'

From the mountain tops, glide down to the bottom of the valley in a tandem paraglide controlled by a certified instructor. The best views!

LOCAL MARKET

Every Wednesday morning in the Carrefour parking area, local suppliers from the Savoyarde region.

NIGHT SLEDGING

Accompanied by experienced mountain safety teams. Wrap up warm & wear goggles, it can be pretty extreme at times!

YOGA & FITNESS

Morzine boasts lots of yoga, pilates and fitness teachers and 2 gyms; Mountain Rehab & The Hive.

SWIMMING

The fantastic indoor swimming pool with sauna is a great activity. It's situated under the Super Morzine lift.

SPA

Les Gets has a brand new spa facility called SPA Les Sources du Chéry, it's the perfect place to unwind and lose a few hours to total relaxation.

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MASSAGE & TREATMENTS

Treat yourself to a relaxing massage or sports massage. We recommend Mountain Rehab, located on Route de la Plagne for massages. You can also get groomed & beautified in the chalet by some of our local beauticians or massage therapists that can come to you at your chalet. Speak to your hosts for more information.

CINEMA

Find the REX cinema on Route de Bourg, The board outside shows all the times and films.

SHOPPING

You will find lots of lovely independant shops selling local crafts and delicacies across the village centre, which are all open late for after mountain shopping. Plus a vast array of ski & snowboard shops.

COFFEE

Lots of lovely places to enjoy some coffee time in Morzine. Satellite Cafe or Solide both on Rue de Bourg for your morning caffeine fix.

APRÈS

One of the liveliest spots is Bar Robinson after a day on the hill, sample the 'Mutzig' beer (it can be anything from 7-12%!). Le Tremplin at the foot of the Pleney run home will be re-opening with plenty of Apres plans after it's external Refurb. Le Cavern is also fabulous with live music for apres. Or alternatively stay up in Avoriaz and head to the Folie Douce to enjoy the full apres action with live music and entertainment. The gondola runs late to help you back down the mountain afterwards.

NIGHTLIFE

Morzine has a great nightlife with plenty of busy bars, pubs and events throughout the week. Some of our favourites are Le Crepu, Cavern, Bec Jaune (micro brewery) or La Marmote D'Or.

ESF TORCH DESCENT

A ski resort staple, the ESF instructors do a torch lit descent down the Pleney every Tuesday evening.

LAKE MONTRIOND & DERECHE RIVER WALK

Take Bus M towards Montriond/Ardent and hop off at the Lake Montriond stop. There's a lovely 3km round loop of the lake and another 3-5km walk up towards the frozen waterfall. You can also find restaurants situated on the lakeside. There are walks around 'The Dereche' river that flows through Morzine.





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Oh so tasty!

EATING OUT

WITH OVER 25 RESTAURANTS
AND BARS - MORZINE IS
ALWAYS A GREAT NIGHT OUT

Morzine has a great variety of restaurants from local to global cuisines with a price range to suit all budgets. We recommend you try some of the local Savoyard regional dishes such as Fondue or Raclette.

It's always best to make a reservation for an evening meal, however for lunch you can normally drop in! Here are just a few of our favourites in town:

L'ETALE +33 (0) 4 50 79 09 29

Located near the Pleney lift, L'Etale is reputed to be one of Morzine's best restaurants, serving great food at a reasonable price. Big menu with pizzas, salads, steaks, fish and traditional Savoyard classics. Great for families and large groups.

LA CHAUDANNE +33 (0) 4 50 79 12 68

A beautiful restaurant with stylish interior, this is widely regarded as one of the best wine bars and restaurants in town. It's located just opposite the Casino Supermarket. Try the set menus, they come highly recommended!

HIDEOUT +33 (0) 6 41 94 81 66

Located close to the Mayors' Office, expect a refreshing Asian fusion menu with small plates, steamed buns, warming bowls of ramen and innovative daily specials.

LE CLIN D'OEIL +33 (0) 4 50 79 03 10

Situated on the road that leads to the Post Office, this cosy and luxurious restaurant has a great wine list to accompany daily specials and local favourites.

LA ROTONDE +33 (0) 4 50 79 16 30

A welcoming restaurant in the middle of town with a big menu. Its large tables and menu of local dishes and delicious pizzas make it a great option for big groups!

LE BEC JAUNE +33 (0) 9 62 09 29 63

Morzine's very own micro brewery! Beer crafted on site and great burgers with locally sourced ingredients this is the perfect place for beer lovers. The veggie options are numerous and super tasty.

LA GRANGE +33 (0) 4 50 75 96 40

Traditional Savoyarde flavours, and beautifully cosy surroundings. The blue cheese fondue is not to be missed and their home made digestif is a highlight.

O CHALET +33 (0) 4 50 79 17 18

O'Chalet is a family favourite for a wide-range of tasty food from burgers & wraps to bagels & crepes. Children will all be happy with a meal here!

L'IMPROVISTE +33 (0) 4 50 04 63 80

L'improviste is a lovely Italian restaurant offering delicious pizza and pasta dishes.

PAPA RENARD +33 (0) 9 81 96 34 05

Papa Renard offers a Savoyarde twist to burgers. It is centrally located and doesn't take reservations so is perfect as a last-minute dinner destination.

IBEX, THE WOODYARD +33 (0)7 45 22 15 93

Ibex has expanded into a new unit, located in the Dereche in Montriond. They offer delicious small plates and burgers to go with their locally brewed craft beers.

LUNCH ON THE MOUNTAIN

LE PAIKA (LES GETS) +33 (0) 4 50 92 85 22

This fantastic restaurant has a large sunny terrace, a wood-fired barbeque and unbeatable desserts, with unspoilt views of the valley!

LE VAFFIEU (MORZINE) +33 (0) 4 50 79 09 43

Serving a large selection of traditional cuisine and located in a quiet spot at the top of Pleney, this is a perfect place for skiers and snow shoers alike!

LA T'CHAPA (LINDARETS) +33 (0) 4 50 74 07 86

Friendly service and delicious food, it's owned by the same people as La Paika (think epic open fire). This restaurant is easily accessible from Avoriaz and has a terrace for sunny days

MAMO'S (LINDARETS) +33 (0) 4 50 74 20 68

Family owned bistro, with cosy inside tables and large outdoor area for those sunny days. The 'galettes' are a favourite of ours, a buckwheat savoury crepe!

CHEZ NANNON (MORZINE) +33 (0) 4 50 79 21 15

This traditional, family-run Savoyard mountain restaurant is on the Nyon plateau and serves all the delicious local specialties so you can get your Reblochon cheese fix!

LA GRENOUILLE (SUPER MORZINE)

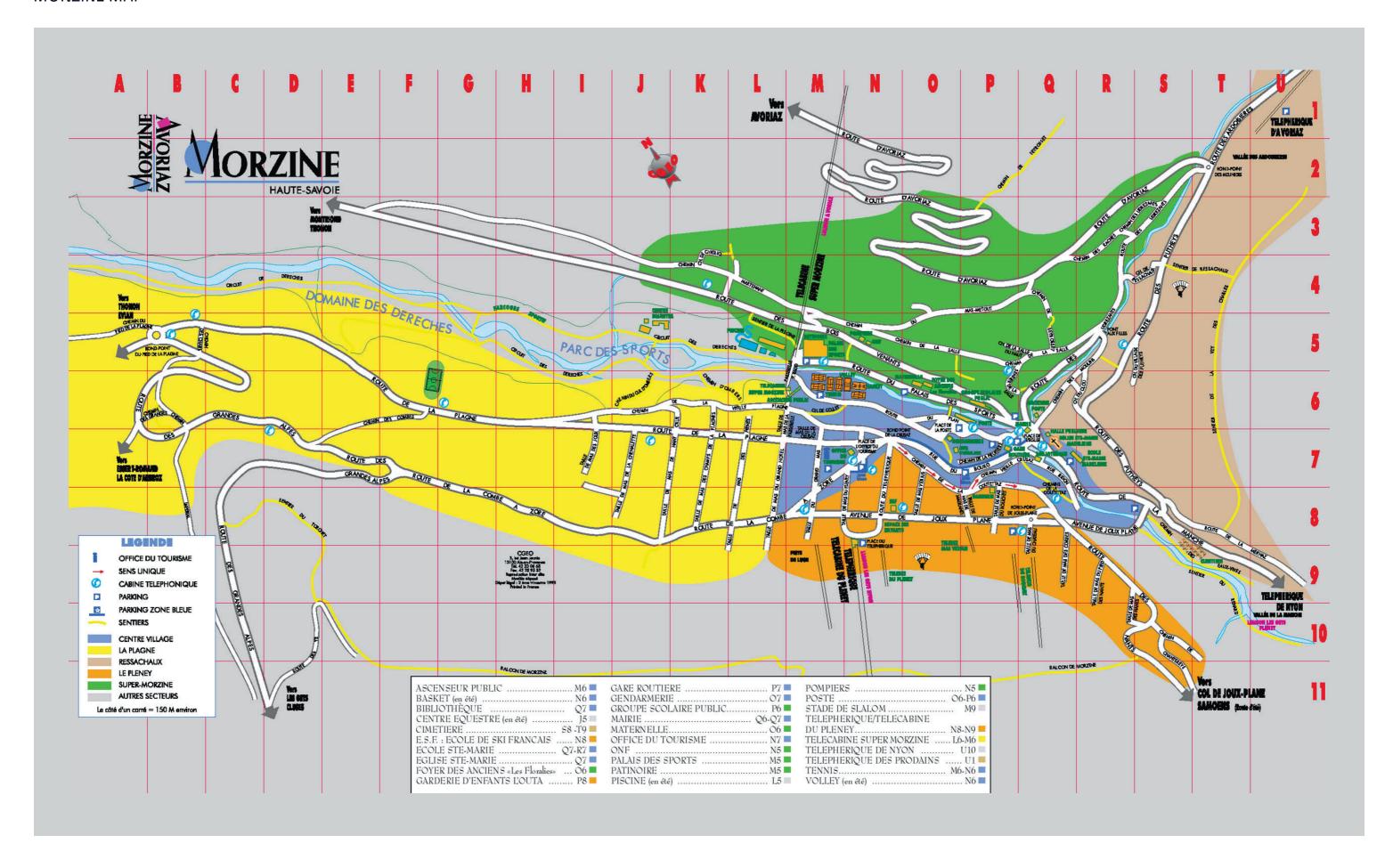
- WALK INS ONLY

located on the Super Morzine pistes, this traditional restaurant has a large sunny terrace, warming log fire and fantastic views of the setting sun. Whether you're after a tartiflette or afternoon Crepe au Nutella, it's a great place to stop off

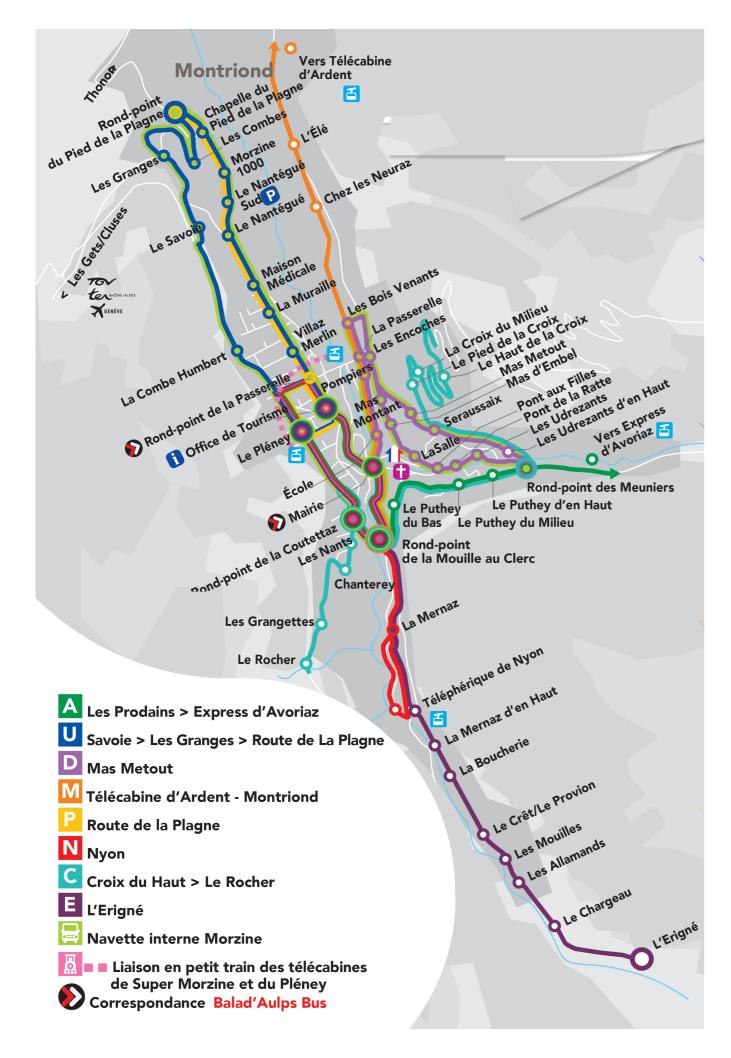
LE CHALET DU VERARD (PRODAINS) +33 (0) 4 50 83 30 03

this cosy mountain hut serves up excellent fondue and vin chaud and has the advantage of being on the Prodains home run so you can stay until the lifts close!

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TREELINE CHALET GUIDE 28 PDS - MRZ - AVZ | EST 2009



Just for reference

BUS INFORMATION

Morzine operates an excellent, frequent bus service around town and to each ski lift for FRFF!

Each chalet is located near a bus stop. If you haven't spotted it, ask your host to help you. There is a map and timetable in the chalet for you to refer to.

- Morzine to Prodain ski lift via Pleney and Super Morzine lifts.
- A circuit along Route de la Plagne, past Super Morzine and Pleney lifts and back along Route de la Combes passing Chalet Alpin, Apartment 5 & Chalet Adele.
- Loops around town via Pleney and Super Morzine lifts past chalets:
 Doyen, Kerasia, Beziere, Plan des Pierrys and Laurent.
- From Montriond to Ardent and back again, useful for Chalet Wilkids, Roncière & The Cabin.
- Loops Route de la Plagne via Super Morzine & Pleney lifts passing Chalet Alpin, Apartment 5 & Chalet Adele.
- A loop connecting the Pleney with Nyon. Useful for Chalet Mountain Whisper.
- Similar to line D, this route continues further up the Route D'Avoriaz.
- Connects central Morzine with the Nyon lift and beyond, passes Chalet Mountain Whisper.
- Le Petit Train A road train connects the Pleney with Super Morzine every 15 minutes.



The Treeline family OUR PARTNERS









TSA

The UK's leading snowboard retailer stocking the best range of hardware, clothing and accessories. As our partners, TSA kindly offers our guests a 15% discount at www.snowboard-asylum.com.

If you are looking to purchase anything from TSA, email info@treelinechalets.com and we can provide you with a unique discount code.

VOLCOM

Our partners Volcom make the best outerwear and winter accessories around. Find the latest Volcom clothing and outerwear at TSA.

BATALEON SNOWBOARDS

We are proud to be a Bataleon Snowboard Test Centre. Every year we have a selection of the newest snowboards for our guests to try for the day for free. If you have any questions at all, talk to us about our own experiences with Bataleon. We ride them and love them! Bataleon Snowboards are also available to buy at TSA.

DRAGON

Constantly at the forefront of goggle and sunglasses technology and style. We are proud to work with Dragon and use their innovative products both on and off the mountain. Dragon Alliance products are available to buy at TSA.



Why not visit
MORZINE IN SUMMER

Morzine, with its beautiful alpine scenery, sunny climate and wide range of activities is the perfect location for a summer holiday.

Downhill mountain biking, road cycling, hiking, lakeside BBQ's, water based adventures, plenty of fun-filled outdoor family activities and more... Morzine has it all!

WE'D LOVE YOU TO COME BACK!

We offer all our winter guests a returning client discount on our summer properties. Summer sells out fast, so if you are interested in exploring Morzine in the summer, contact our office team for more information.

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We hope you enjoyed your stay

WE REALLY VALUE YOUR FEEDBACK

If you have any issues at all during your stay, please speak to our resort team or drop us the office team a line:

Resort Team: +33 (0) 6 18 91 45 33 / resort@treelinechalets.com

Office Team: +44 (0) 1483 220 505 / info@treelinechalets.com

www.treelinechalets.com @treelinechalets

Tag us on your holiday photos. We love seeing your snaps!

T R E E L I N E C H A L E T S

We'd love to welcome you back to Morzine.

We have a large portfolio of catered and self-catered properties from 2 bedroom apartments to 6 bedroom chalets, something to suit all group sizes and budgets.

We offer great discounts for returning guests and you'll always get the best price and full availability by booking directly with us.

In France, there are different numbers for different types of emergencies:

AMBULANCE — CALL 15 POLICE — CALL 17 FIRE — CALL 18

All emergency services can be reached through 112.

MOUNTAIN RESCUE SERVICES

If you get into difficulty on the mountain, call the relevant Rescue service ('Secours') for help:

MORZINE — +33 (0) 450 798 455 LES GETS — +33 (0) 450 797 222 AVORIAZ — +33 (0) 450 741 113

These numbers will be listed on the piste map but you may wish to save them in your phone. 112 can always be called in an emergency.

In the unfortunate event of any emergency affecting any members of your party, please do let us know so we can offer assistance.

Please ensure everyone has suitable travel insurance.

MAISON MEDICALE - +33 (0)4 50 75 99 17

Morzine Medical Centre (Maison Médicale) is located at 878 Route de la Plagne (opposite Hotel Le Cret). It encompasses minor injuries, A&E, X-Ray, GP & Dental Practice.

HOSPITAL

The closest hospital is in Thonon, about 30 minutes by car. If it is an emergency, call 15.

PHARMACY

For minor accidents or generally feeling unwell, the local pharmacies are very helpful and knowledgeable.

PHYSIOTHERAPY

We recommend visiting Mountain Rehab on Route de la Plage. Tel: +33 (0)6 37 13 02 64

Email: info@mountain-rehab.com

CHALETS & APARTMENTS MORZINE PORTES DU SOLEII



+44 (0) 1483 220 505
INFO@TREELINECHALETS.COM